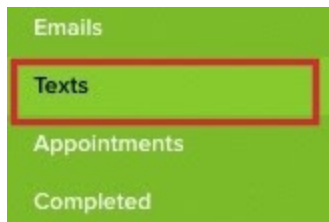


Text Messaging

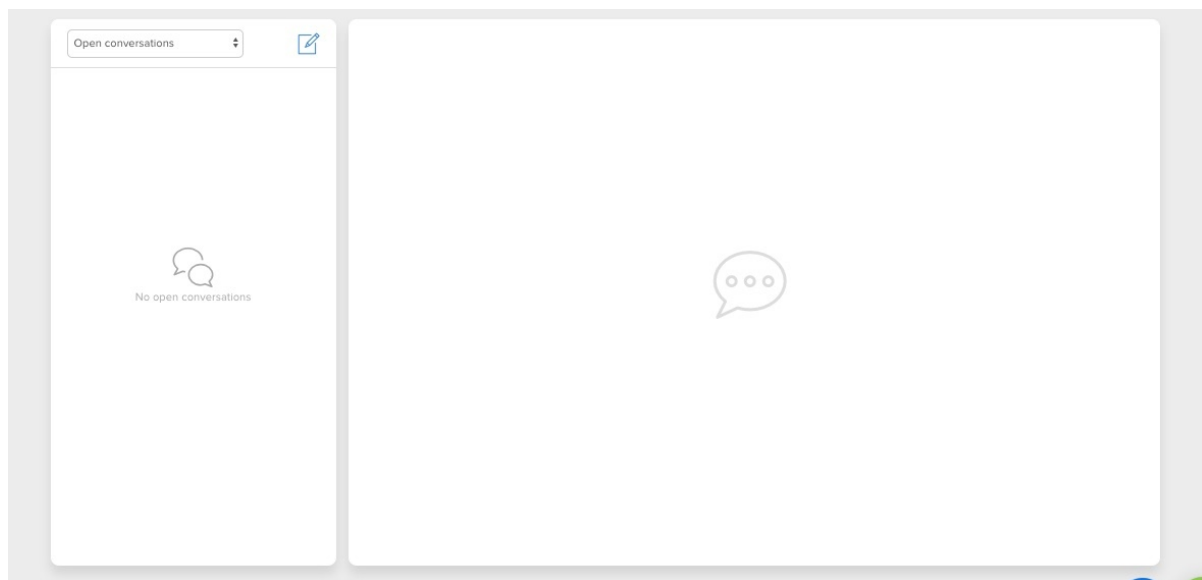
You have the ability to text Residents and Leads within Rent Dynamics.

Please Note: Text Messaging requires a double opt in to be fully enabled. Texting first requires verbal consent that is toggled on, on the contact card. Once the contact card is saved, a text message will be automatically sent to the individual asking them to opt-in to text communications. They need to reply "START" in order to receive the message that is sent out. If they do not, you will not be able to text them regardless if they have previously given verbal consent.

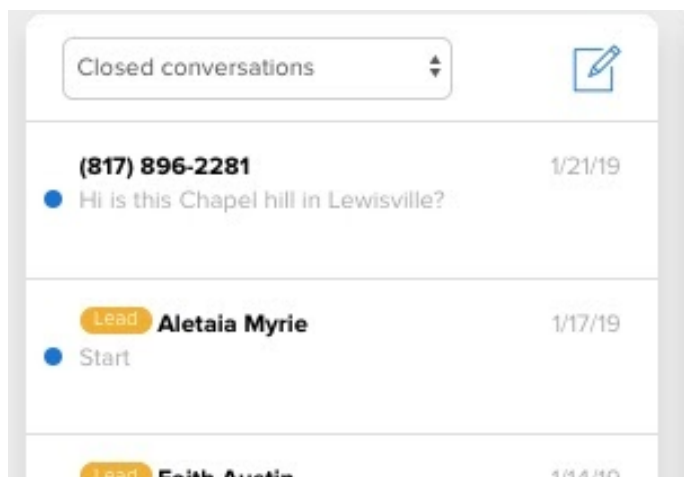
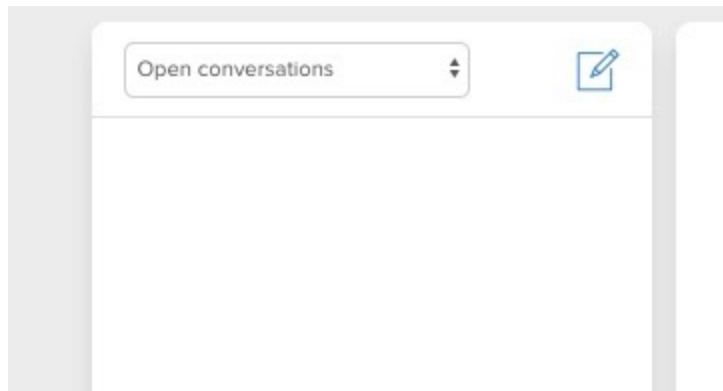
You can access the Texting Feature by choosing the **Texts** tab from the left-hand menu.



Once you choose this tab, you will be directed to your community Texting Page.



You have the ability to view open and closed conversations, sent and received by anyone who has access to the community texting page.

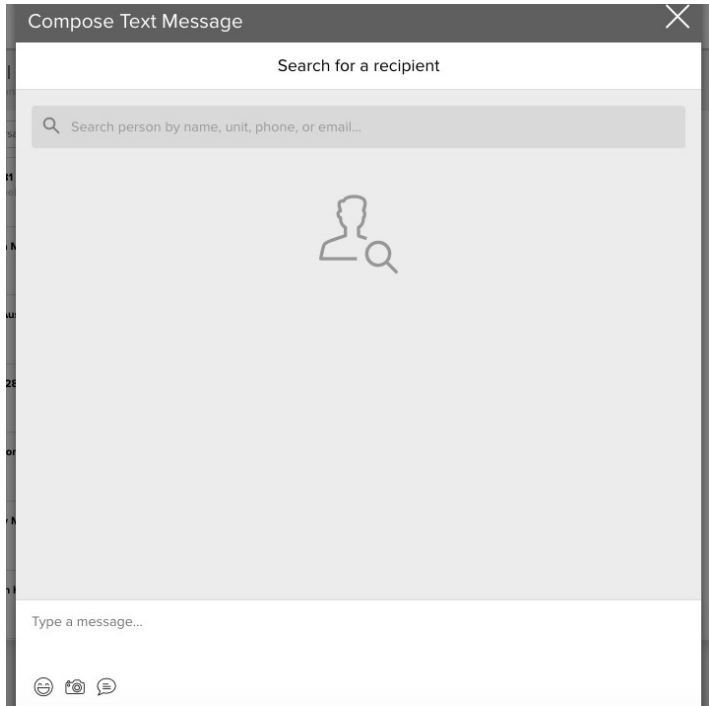


New Text Message

To send out a new text message, you will select the **Compose** icon:



After you select the Compose icon, you will be able to search for the individual that you would like to text. You have the ability to text Residents and Prospects. You can search for the desired recipient by their name, unit number, phone number, or email address.



After you select the recipient that you would like to text, you can write and send your message which can also include emojis and photos.

